

TRADE SALES

ORDERING INFORMATION:

Orders can be placed by email at sales@plumleafpress.ca or telephone (905) 849-8777. Orders can also be placed using EDI; please use SAN# 115-432X when placing an order. If you wish to set up a wholesale account to order directly from our website, please email sales@plumleafpress.com. Plumleaf titles and ISBNs are listed in chart below.

DISCOUNTS

1–4 copies 20%

5+ 40%

Wholesalers Please contact sales@plumleafpress.com

SHIPPING

For sales outside of Canada, please contact sales@plumleafpress.com.

ISBN	TITLE	PRICE (\$CAD)
9781486936564	A Field Guide to the Heart: Poems of Love, Comfort & Hope	\$22.00
9781486936212	Lady Susan	\$15.00
9781486932702	Labyrinth of Green	\$22.95
9781770589957	Light in the Forest	\$24.95
9781894915984	The Food Doula Cookbook: A Guide to a Healthy Pregnancy and a Nourished New Mom	\$35.00
9781486936229	The Grey Woman	\$15.00
9781486936571	The Tenant of Wildfell Hall	\$20.00
9780921156604	The Woman in this Poem: Women's Voices in Poetry	\$22.95
9781486932696	Women on the Ballot: Pathways to Political Power	\$34.95
9780921156703	Willa's House	\$22.95

RETURN POLICY:

Paperwork for all requests to return items should be forwarded to our Customer Service Department using the contact information below. Return requests should be accompanied by an original invoice and the reason for the return.

Rubicon Publishing Inc.

Customer Service Department

2040 Speers Road

Oakville, Ontario L6L 2X8

Toll Free: 1-800-336-0980

Direct: (905) 849-8777

Fax: (905) 849-1188

email: contact@rubiconpublishing.com

The request will be reviewed and, upon approval, a Return Merchandise Authorization will be sent to customer within ten (10) business days. Once the customer has received the Return Merchandise Authorization, the materials can be sent directly to our distribution centre at the address below. NO returns will be issued without Rubicon's approval.

PRODUCTS RETURNED WITHOUT A RETURN MERCHANDISE AUTHORIZATION WILL BE RETURNED TO THE CUSTOMER AT THEIR EXPENSE.

Products You May Return

- Products invoiced within the prior six (6) months.
- Products in like-new saleable condition. Product that is worn, stickered, marked, by the customer, or in an otherwise unsaleable condition will not be accepted for credit.
- For defective materials, materials shipped in error, or books received in defective condition — please contact Customer Service within thirty (30) days of receipt. Customer Service will issue a Return Merchandise Authorization identifying the reason for the return and will make any necessary arrangements. In the case of short shipments, notification must also be sent to Rubicon Publishing Inc. within thirty (30) days of receipt.

Products You May Not Return

- Books purchased as remainders or on a non-returnable basis may not be returned for credit.

Credit Amount

Unless the invoice number or a copy of the invoice is provided, credit on all returns will be subject to an additional five percent (5%) returns handling fee.

How Products Should Be Returned

All products must be accompanied by a packing slip along with the Return Merchandise Authorization paperwork. Returns that do not have the Return Merchandise Authorization paperwork enclosed are subject to a ten percent (10%) restocking fee. Please include also the total number of cartons being returned and the full name and address of the sender.

Return freight charges are the customer's responsibility, as Rubicon Publishing Inc. does not accept collect shipments. All collect shipments will be returned to customers at their own expense. Rubicon is not responsible for items that are lost during return shipping.

Where to Send Returns

Weight of each carton returned must not exceed 35 lb (16 kg); if the weight exceeds 35 lb (16 kg), the carton will be refused. Shipments are made at the senders own risk and must be wrapped securely and forwarded prepaid to:

ATTN: Rubicon, Receiving

Georgetown Terminal Warehouses
34 Armstrong Avenue
Georgetown, Ontario L7G 4R9

Email: receiving@gtwcanada.com or call 905-873-2750 ext. 314 to obtain a delivery appointment.

Rubicon Publishing Inc. reserves the right to refuse any return not made in accordance with the above conditions.

Rubicon Publishing Inc. reserves the right to modify this Returns Policy at any time. This Returns Policy was last updated in October 2021.